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No-Show, Late Cancellation Policy

Teton Orthopaedics is committed to helping you manage and maintain your Orthopaedic care needs. When you schedule an appointment time with one of our Providers and their team, a time is reserved for you to discuss and review your medical concerns. We understand that on occasion unforeseen circumstances arise and the need to cancel your scheduled appointment may be necessary.

No-shows and late-cancellations of your appointment cause problems that go beyond staffing and financial impacts on our practice. When an appointment is disregarded, it takes an available time slot away from another patient, delaying the delivery of healthcare to someone who may be in urgent need.

If you know that you will be unable to keep your appointment, we ask you to notify us to cancel by calling our office and speaking with a scheduling associate 48 hours prior to your scheduled appointment.

A No Show and Late Cancellation policy has been established to help us serve you better. A \$150 fee will be assessed for neglecting to give notice less than 24 hours to cancel or reschedule an appointment with one of our providers.

Reminder calls or texts will be sent as a courtesy 2 working days prior to your appointment. Patients are then responsible to remember their scheduled appointments.

Please understand that insurance companies consider this charge to be entirely the patient's responsibility.

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